



Customer Name:

Customer #:

LIFETIME LIMITED TRANSFERABLE WARRANTY

Because of NewSouth's single source accountability, all NewSouth windows featuring iVantage™ glass, eVantage™ glass, and high performance patio doors are **GUARANTEED FOR AS LONG AS YOU OWN THEM...PLUS 1 YEAR TRANSFER TO THE NEXT OWNER.**

NewSouth Window Solutions warrants to the original purchaser of its high performance windows that there will be **NO CHARGE** for any necessary **REPAIR, PARTS, LABOR OR MATERIAL**, due to any **MANUFACTURING or INSTALLATION** defect with your NewSouth high performance windows and patio doors. NewSouth shall, at its sole option, (1) refinish the product or (2) repair or replace the affected product or component, or (3) refund the product. Service refinishing, or service repairs are warranted for the remainder of the original limited warranty period. Bronze and/or black finish will be warranted for 10 years from the date of installation against cracking, peeling, chalking, delaminating, blistering, flaking and significant ultraviolet discoloration caused by natural environmental atmospheric conditions unaffected by acts of God, fire, civil disorders, war, or unreasonable use, abuse or misuse.

This warranty can be transferred one (1) time to a subsequent owner. The additional warranty period will be one year from the date of sale of the property to the next owner. The original purchaser must notify NewSouth of the date of the property sale and the new homeowner's name within 30 days of the sale date. If the Product fails to conform to the Limited Warranty while owned by the original purchaser or during the additional warranty period after transfer to a subsequent owner, NewSouth will, at its sole discretion, either repair the Product or install a replacement product of equal or greater value. This is the sole and exclusive remedy available to the original purchaser or to the first subsequent owner during the additional warranty period for breach of this warranty.

ADDITIONALLY, IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY:

NO CHARGE will be made for **BROKEN GLASS**. **NO CHARGE** will be made for **GLASS SEAL FAILURE**. **NO CHARGE** will be made for **SCREEN REPAIR**.

There is a nominal trip charge after two years for all service calls.

REV 06-01-2024



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This warranty does not apply to ordinary maintenance of windows and patio doors, including but not limited to cleaning, caulking or windows and patio doors which have been subjected to acts of God, fire, civil disorders, war, or unreasonable use, abuse or misuse.

Condensation on any window or patio doors is the natural result of excessive moisture in the house, and does not indicate a defective window or patio door, or faulty installation.

EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEWSOUTH DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS. NEWSOUTH ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE DURATION OF THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES OF ANY TYPE OR NATURE WHICH EXTEND BEYOND

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IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL NEWSOUTH BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING ANY DAMAGES FOR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND NEWSOUTH'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR THE PRODUCT WILL NOT EXCEED THE REPAIR OR REPLACEMENT OF THE PRODUCT.

NewSouth Window Solutions wants you to be pleased and satisfied with your new NewSouth windows and patio doors. This warranty gives you specific rights and remedies which many vary from state to state. If you have any questions concerning your windows and patio doors, or the terms of this warranty, please contact us at:

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